ClinCard offers research participants the option to opt-in to appointment/financial reminders to improve patient satisfaction. Please note that participation is voluntary and standard text message rates will apply. Please indicate below if you would like to opt-in to one or more of the following reminder programs.

Name: ______________________
Please Print

Signature: ______________________

Date: ______________________

**Appointment Reminder (SMS & Email)**

Opt-in text: _____
Initial

Opt-in email: _____
Initial

Schedule | 3 days and 1 day before appointment date

Message Example | Hi Sam, you have an appointment with Dr. Samar on 01/06/2011 at 11:30 am. Please contact Candice at 215-880-0715 if you have any questions or need to reschedule.

Subj. Line (Email) | Your Next Appointment with Dr. [INVESTIGATOR LAST NAME]

**Payment Confirmation (SMS & Email)**

Opt-in text: _____
Initial

Opt-in email: _____
Initial

Schedule | Upon funds being loaded onto the ClinCard

Message Example | Hi Sam, $50.00 has just been loaded onto your ClinCard and is available immediately.

Subj. Line (Email) | ClinCard Deposit Notification

**NOTE:** All emails also include the below language at the end of each message:
This is an automated system, and replies will not be read.
If a response is sent to this email address, the sender will receive a mail delivery failure notice.
**Balance Reminder (SMS & Email)**

| Opt-in text: | ______ |
| Initial |

| Opt-in email: | ______ |
| Initial |

<table>
<thead>
<tr>
<th>Schedule</th>
<th>After 2 ½ months of no activity</th>
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<tbody>
<tr>
<td>Message Example</td>
<td>Hi Sam, $37.26 is currently available on your ClinCard for use. Please visit myclincard.com or call 1-866-952-3795 to manage your account.</td>
</tr>
<tr>
<td>Subj. Line (Email)</td>
<td>Your ClinCard Balance</td>
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