

General Medical Faculty Meeting April 23, 2015

Dr. Chakraborti called the meeting to order at 5:07 pm

He welcomed everyone and introduced the invited speaker, Ms. Cindy Nuesslein, CEO of ILH/UMC.

Ms. Nuesslein presented an overview of future clinical services at the new UMC. In summary:

- Tours of the new UMC for faculty begin April 27
- The building is designed to shelter in place in the event of a weather emergency
- The UMC is not about the building, it is about the programs and the clinical care
- Kurt Salmon (consultants) facilitated a process to identify the future organization of clinical services. A committee with representation from both Tulane and LSU participated
 - Kurt Salmon interviewed 60 physicians from both Tulane and LSU
 - There was a universal theme that physician alignment and engagement needed to be increased
 - Clinical service lines is the way to do so
 - There will be 13 service lines with embedded centers of excellence
 - Centers of excellence are services that are done better at UMC than anywhere else in the area, or that are so specialized, there are very few places offering them. They will be built around faculty expertise and opportunities for growth
 - Faculty from both Tulane and LSU will in each service line
 - Service line leadership will be a dyad structure: a service line director who is a physician and an administrator who oversees operations
 - The service lines include:
 - Behavioral Health
 - Cancer
 - Digestive Diseases
 - Eye/Vision
 - Head/Neck
 - Heart and Vascular
 - Medical Specialties
 - Musculoskeletal
 - Neuroscience
 - Surgery
 - Trauma
 - Urologic Diseases
 - Women's Health
 - Hospital Wide (pain management, hospitalists, etc)
 - Hospital Based (ER, pathology, radiology, anesthesia)

An internal council will oversee and coordinate the service lines

The expectations for the service line director are that he/she is board certified, has leadership experience, and excellent communication and negotiation skills. There will be accountability to UMC administration and significant interaction with both medical school deans and department chairs.

The service line director's efforts must be focused at UMC and is expected to be a 60% time commitment to start, may be 40-50% once service lines are established.

There are performance expectations in the areas of quality, culture, patient experience and finance. There will be a business plan and the expectation of building and growing services.

Service lines will include faculty from both schools, and an individual could be in more than one service line depending on his/her activity.

It will take 2 years to get all service lines activated. The first two service lines to be developed are Head and Neck and Heart and Vascular.

Ms. Nuesslein took questions. The following additional points were made:

- Service line directors can have a history of clinical activity at other sites, but once appointed, must focus on UMC
- Part time faculty will be included in service lines
- The UMC payor mix is changing to include more resourced patients, although the commitment to the under resourced remains
- There is more rigorous financial screening and counseling, consistent with hospital best practices
- The LCMC system will strategically build and position programs and work to avoid internal competition
- The current budget deficit in the legislature for UMC is actually 33 million as the remainder is a federal match
- Faculty are expected to be present, to supervise residents appropriately; there is no more "resident only" practice
- Faculty will be appropriately compensated

Dr. Chakraborti thanked Ms. Nuesslein for an excellent presentation and for her time.

Dr. Franklin, vice chair and chair of the nominating committee made the following announcements:

The nominating committee will take nominations until noon on Monday April 27.

A ballot will be developed and circulated electronically beginning April 28 and ending May 12

The ballot as it currently stands was presented. There was a lot of interest in many positions and there are many good nominees.

Dr. Hamm made several announcements:

- The residency match went well
- Applications to the medical school are strong
- Graduation is one month away and faculty are encouraged to attend
- The negotiations between HCA and East Jefferson have terminated

Dr. Chakraborti deferred the remainder of the agenda to the next meeting which will be primarily a business meeting.

The meeting was adjourned at 6:05 pm

Respectively submitted,

Cathy J. Lazarus, MD

Secretary, General Medical Faculty